

No.: HR-19011/1/2020-HR NMCG
भारत सरकार/ Government of India
जल शक्ति मंत्रालय/ Ministry of Jal Shakti
जल संसाधन नदी विकास और गंगा संरक्षण विभाग
Department of Water Resources, River Development and Ganga
Rejuvenation
राष्ट्रीय स्वच्छ गंगा मिशन/ National Mission for Clean Ganga

1st Floor, Major Dhyanchand National Stadium
India Gate, New Delhi-110001
30-07-2026

OFFICE ORDER

In super session of office order of even No. dated 15.10.2025 and in order to strengthen the monitoring and governance framework for Operation and Maintenance (O&M) of Waste Water Treatment Infrastructure (such as Sewage Treatment Plants etc.) under Namami Gange Programme, a dedicated O&M Monitoring Cell has been established at NMCG Headquarters.

1. The O&M Monitoring Cell shall serve in accordance with the following **(revised)** framework:

A. Monitor, Maintain and Analyse data

A1. Plant Performance & Capacity Utilization

- a) Capacity Utilization
- b) Inlet/Outlet Quality Parameters

A2. Resource & Cost Efficiency

- a) Energy Consumption
- b) Chemical & Consumables Record
- c) Manpower Deployment

A3. Downtime, Breakdowns & Penalties

- a) Breakdowns / Shutdowns
- b) Preventive Maintenance Compliance
- c) Penalties for Non-performance

B. Oversight, Evaluation and Compliance

B1. Real-time Monitoring & Data Reporting

- a) SCADA/ Availability
- b) IOT Data availability (Prayag)- OCEMS

B2. Oversight, Evaluation & Compliance

- a) Conduct Third Party Performance Evaluation (TPA)
- b) Joint Inspection Reports of CPCB/SPCB/NMCG/other monitoring agencies

C. Capacity Building**C1.** Training of O&M personnel**C2.** Time to time updation of STP O&M manual /Handbook / Check list etc.**C3.** Revision of MPRs/Mobile Apps**D. Public Interface****D1.** Media / Public Complaints Response

2. In addition to the above, O&M cell, for the time being, will also look after the following activities:

- a. River surface cleaning interventions
- b. Drain management/solid waste interventions
- c. Innovation/R&D in sewage sector
- d. SRTW (Safe Reuse of Treated Water) Projects

3. The O&M Monitoring Cell shall work under the supervision of Executive Director (Projects) through Director(Projects), NMCG.

This issues with the approval of Director General, NMCG.

Digitally signed by
Vinod Kumar Gupta
Date: 30-07-2026
10:25:37

(Vinod Kumar Gupta)
Deputy Secretary(Admin)

Copy to:

1. Concerned officers/Consultants of NMCG
2. PPS to DG, NMCG
3. PPS to DDG, NMCG
4. PA to Executive Director(Projects), NMCG
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