

No.: HR-19011/1/2020-HR NMCG
भारत सरकार/ Government of India
जल शक्ति मंत्रालय/ Ministry of Jal Shakti
जल संसाधन नदी विकास और गंगा संरक्षण विभाग
Department of Water Resources, River Development and Ganga Rejuvenation
राष्ट्रीय स्वच्छ गंगा मिशन/ National Mission for Clean Ganga

1st Floor, Major Dhyanchand National Stadium
India Gate, New Delhi-110001
Dated: 15-10-2025

OFFICE ORDER

In order to strengthen the monitoring and governance framework for Operation and Maintenance (O&M) of Waste Water Treatment Infrastructure (such as Sewage Treatment Plants etc.) under Namami Gange Programme, it has been decided to establish a dedicated O&M Monitoring Cell at NMCG Headquarters.

1. The O&M Monitoring Cell shall serve in accordance with the following framework:

A. Monitor, Maintain and Analyse data

A1. Plant Performance & Capacity Utilization

- a) Capacity Utilization
- b) Inlet/Outlet Quality Parameters

A2. Resource & Cost Efficiency

- a) Energy Consumption
- b) Chemical & Consumables Record
- c) Manpower Deployment

A3. Downtime, Breakdowns & Penalties

- a) Breakdowns / Shutdowns
- b) Preventive Maintenance Compliance
- c) Penalties for Non-performance

B. Oversight, Evaluation and Compliance

B1. Real-time Monitoring & Data Reporting

- a) SCADA/ Availability
- b) IOT Data availability (Prayag)- OCEMS

B2. Oversight, Evaluation & Compliance

- a) Conduct Third Party Performance Evaluation (TPA)
- b) Joint Inspection Reports of CPCB/SPCB/NMCG/other monitoring agencies

C. Capacity Building

- C1.** Training of O&M personnel
- C2.** Time to time updation of STP O&M manual /Handbook / Checklist etc.
- C3.** Revision of MPRs/Mobile Apps

D. Public Interface

D1. Media / Public Complaints Response

2. In addition to the above, O&M cell, for the time being, will also look after the following activities:

- A. River surface cleaning interventions
- B. Drain management/solid waste interventions
- C. Innovation/R&D in sewage sector

3. The O&M Monitoring Cell shall work under the supervision of Executive Director (Projects) through Director(Projects), NMCG.

This issues with the approval of Director General, NMCG.

Digitally signed by

Vinod Kumar Gupta

(Vinod Kumar Gupta)

Date: 15-10-2025

Deputy Secretary(Admin)

13:23:59

Copy to:

- i. Concerned officers/Consultants of NMCG
- ii. PPS to DG, NMCG
- iii. PPS to DDG, NMCG
- iv. PA to Executive Director(Projects), NMCG
- v. Guard File