

National Mission for Clean Ganga

(Ministry of Jal Shakti)

Department of Water Resources, River Development & Ganga Rejuvenation

1st Floor, Major Dhyan Chand National Stadium

India Gate, New Delhi-110002

Telephone: +91-11-23072900-01; Fax: +91-11-23049567

Website: www.nmcg.nic.in

**Request for Proposal (RFP) for Annual Maintenance Contract (AMC) of Centralized
and Individual Air Conditioning Units for one (1) year installed at O/o NMCG**

(e-Procurement)

Tender No. : A-05/2016-17/05/Office Expense

Issued on : October 21, 2020

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Dated: October 21, 2020

I. NOTICE INVITING TENDER (NIT)

National Mission for Clean Ganga is the planning, financing, monitoring and coordinating body for implementation of “Namami Gange Programme”. NMCG is mandated to ensure effective abatement of pollution and conservation of the river Ganga by adopting a river basin approach for comprehensive planning and management.

NMCG invites Bids under two bid system i.e. Technical Bid and Financial Bid through e-procurement via CPPP (<https://eprocure.gov.in/eprocure/app>) from interested and eligible firms for “**Annual Maintenance Contract (AMC) of Centralized and Individual Air Conditioning Units**”. The Contract will be initially for a period of 12 months and may be further extended subject to satisfactory performance and mutually agreed terms and conditions.

Last date for uploading of proposals on Portal is **November 12, 2020**. Earnest Money Deposit (EMD) equal to Rs.15,000/- (Rupees Fifteen Thousand only) in the form of Demand Draft drawn on any scheduled bank in favor of ‘National Mission for Clean Ganga’ payable at New Delhi. must be accompanied with the Bid application. EMD, in original, should also be submitted at O/o NMCG on or before 16.11.2020 till 05:00 PM after uploading the proposal.

NMCG reserves the right to cancel the bid at any time or amend / withdraw any of the terms and conditions contained in the Bid Document without assigning any reason thereof.

Director General
National Mission for Clean Ganga

II. INSTRUCTIONS TO BIDDERS

1. **Cost of Bid:** The bidder shall bear all costs associated with the preparation and uploading of bid and NMCG in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tender process.
2. The bidder is expected to examine all instructions, forms, terms and conditions in the tender document. Failure to furnish all information required by the tender document or submission of a bid not substantially responsive to the tender document in every respect will be at the bidder's risk and may result in rejection of his bid.
3. The bidder shall not make or cause to be made by any alternation, erasure or obliteration to the text of the tender document.
4. **Preparation of Bids**
 - 4.1 **Language:** Bids and all accompanying document shall be in English language. In case any accompanying documents are in other languages, it shall be accompanied by an English Translation. The English version shall prevail in matters of interpretation.
 - 4.2 **Form of Bid**

The form of bid shall be completed in all respects and duly signed and stamped by an authorized representative of the Bidder. Relevant power of attorney for signing the bid should be attached.
 - 4.3 **Currencies of Bid and Payment**

The bidder shall submit his financial bid in Indian Rupees and payment under this contract will be made in Indian Rupees.
5. **Clarifications by Bidders**
 - 5.1 Bidders requiring any clarification on the tender document may contact NMCG in writing by e-mail/ post/ courier within such date as specified in the Schedule of Bidding Process set out in Clause 16.
 - 5.2 The NMCG shall endeavour to respond to the queries within the period specified therein but not later than the date specified in the clause 16. The NMCG will post the reply to all such queries on the e-procurement portal and without identifying the source of queries. NMCG shall not be held responsible in any manner if prospective Bidders miss any notifications placed on e-procurement Portal.
 - 5.3 At any time prior to the Bid Due Date, NMCG may, for any reason, whether at its own initiative or in response to clarifications requested by Bidder(s), modify the tender document by way of issue of Addendum/ Corrigendum/ Clarifications. Any Addendum/ Corrigendum/ Clarifications thus issued shall be uploaded on the website of NMCG (<https://nmcg.nic.in>) and CPP portal (<https://eprocure.gov.in/cppp/>) and shall be binding on Bidders and shall form part of the tender document.
 - 5.4 Bidders may note that NMCG may not entertain any deviations to the tender document at the time of submission of the Proposal or thereafter. The Proposal to be submitted by the Bidders will be unconditional and unqualified and the Bidders would be deemed to have accepted the terms and conditions of the tender document with all its contents. Any conditional Proposal shall be regarded as non-responsive and would be liable for rejection.

- 5.5 Bidders' representatives attending the Proposal opening shall bring an authorization letter from the Bidder.
- 5.6 No interpretation, revision, or other communication from NMCG regarding this solicitation is valid unless in writing. NMCG may choose to send to all Bidders whose Proposals are under consideration, in writing or by any standard electronic means such as Mail or by uploading on website(s) of responses, including a description of the enquiry but without identifying its source to all the Bidders.

6. **Communications**

Communications, including the envelopes (if any) must contain "**Tender for Annual Maintenance Contract (AMC) of Centralized and Individual Air Conditioning Units installed at O/o NMCG**" and the same to be marked at the top in bold letters:

Procurement Wing,
National Mission for Clean Ganga,
1st Floor, Major Dhyan Chand National Stadium
India Gate, New Delhi-110002
Tel: 011- 23072900 || Ext: 438
E: jitender@nmcg.nic.in

7. **Pre-Proposal Visit**

- 7.1 Pre-Proposal visit, which would be restricted to one (1) per agency, may also be undertaken by Technical personnel(s) of interested bidders during in specified schedule only after obtaining pre-approval from NMCG. Visitor(s) must carry authorization letter and copy of NMCG's Approval.

8. **Format and Signing of Bid**

- 8.1 The documents comprising the bid shall be typed and all pages of the bid shall be signed by a person duly authorized to sign on behalf of the bidder.
- 8.2 The Bidders shall submit the Proposal in hard bound form with all pages numbered serially and by giving an index of submissions.
- 8.3 The bid shall contain no alternations, omissions or additions except those to comply with instruction issued by NMCG, or are necessary to correct errors made by the bidder, in which case such corrections shall be initialed/singed by the person signing the bid.

9. **Earnest Money Deposit (EMD)**

- 9.1 The bidder shall attach the photocopy of Earnest Money Deposit (EMD) for an amount of **Rs.15,000/-** (Rupees Fifteen Thousand only) in the form of Demand Draft issued by any scheduled bank in favour of 'National Mission for Clean Ganga' payable at New Delhi, along with the uploading of bid. EMD, in original, should also be submitted at O/o NMCG on or before 15.11.2020 after uploading the proposal.
- 9.2 The EMD will remain valid for a period of forty-five days beyond the final bid validity period. NMCG shall not be liable for payment of any interest on the EMD. If required by the NMCG, bidders will have to extend validity of their EMD.
- 9.3 Any tender not accompanied by EMD shall be rejected.

- 9.4 Bidder(s) who are registered with NSIC/ MSME are exempted from furnishing the EMD. For such case, copy of the valid registration certificate must be enclosed with the bid.
- 9.5 The EMD shall be returned to unsuccessful Bidders after expiry of the final Bid Validity Period and latest on or before the 30th day after award of the contract.
- 9.6 EMD shall be forfeited if the bidder withdraws his bid during the period of tender validity.
- 9.7 EMD shall be forfeited if the successful bidder refuses or neglects to execute the Contract or fails to furnish the required Performance Security within the time frame specified by NMCG.
- 10. Submission of Bids**
- 10.1 The Bidders shall upload the electronic copy of the Proposal (with all pages numbered serially and by giving an index of submissions) through e-procurement portal after digitally signing of all the documents.
- 10.2 The Bidder shall upload the Technical Proposal and the Financial Proposal separately by using the appropriate sections on e-procurement portal.
- 10.3 Validity of Bid: The bid must remain valid and open for acceptance for a period of **120 days** from the date of opening of Bid.
- 11. Opening and Evaluation of Technical Bid**
- 11.1 The electronic “Technical Proposals” shall be opened first, through e-procurement portal on the date and time specified in clause 16. The “Financial Proposals” shall remain unopened in the e-procurement portal, until the subsequent public opening following the evaluation of the Technical Proposals.
- 11.2 The Technical Proposal of the bidder would be evaluated as per the eligibility criteria set out in the tender document, whether these are compliance in all respects. Bids will be evaluated based on the information submitted by bidder. However, NMCG reserves the right to seek clarification/ documents from the bidders, if NMCG considers it necessary for proper assessment of the bid.
- 12. Opening and Evaluation of Financial Bid**
- 12.1 A date, time and venue will be notified to all Bidders for announcing the result of evaluation and opening of Financial Proposals.
- 12.2 The Financial Bids of the technically qualified bidders i.e. bidders who meet the eligibility criteria set out in the tender document, will be opened
- 12.3 The contract will be awarded on overall **Least Cost Selection (LCS)** basis considering the cost excluding applicable taxes.
- 12.4 **It is mandatory for bidders to quote for all the components required as per the tender.** In case of any item is not quoted for, the bid will be either treated as non-responsive or will be proportionately loaded by the highest price quoted by any of the bidders for that item at the discretion of NMCG.

12.5 Arithmetic errors if any will be rectified on the following basis: if there is a discrepancy between the unit price and the total price obtained by multiplying by the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is discrepancy between words and figures, the amount mentioned in words shall prevail. If the Bidder does not accept the correction of the errors, their bid will be treated as non-responsive and it is liable for rejection.

13. Right to accept any Bid and to reject any or all Bids

13.1 NMCG is not bound to accept the lowest bid or any bid and may at any time by giving notice in writing terminate/ cancel the tendering process.

13.2 NMCG may terminate the contract/cancel the LOA if it is found that the bidder is blacklisted on previous occasions by any of the central/ state government ministry/ department/ institutions/ local bodies/ municipalities/ PSUs etc.

13.3 NMCG may also terminate the contract/cancel the LOA in the event the Successful Bidder fails to furnish the performance security or fails to execute the agreement.

14. Award of Contract

14.1 NMCG will award the contract to the Successful Bidder, whose bid has been found to be lowest quote bid, to perform the contract satisfactorily as per the terms and conditions incorporated in the tender document.

14.2 NMCG will communicate the Successful Bidder by email confirmed by letter transmitted by registered/ speed post that his bid has been accepted. This letter (hereinafter and in the condition of contract called the "Letter of Award") shall prescribe the amount which NMCG will pay to the Successful Bidder in consideration of the execution of work/ services by them as prescribed in the contract.

14.3 The Successful Bidder will be required to commence the assignment at the earliest as communicated by NMCG in this regard.

14.4 The Successful Bidder will be required to execute the contract for the services immediately after the submission of Performance Bank Guarantee (PBG).

14.5 However, NMCG reserves the right to reject any or all the offers without assigning any reason whatsoever.

15. Performance Security

15.1 The Successful Bidder shall be required to furnish a Performance Security within 7 working days from the date of notification of award for an amount equal to 10% of the contract price in the form of Bank Guarantee from a Scheduled Bank in acceptable form in favor of 'National Mission for Clean Ganga' payable at New Delhi. The Performance Security shall remain valid for a period of 60 (sixty) days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of Performance Security shall also be extended by the Successful Bidder accordingly.

- 15.2 Failure of the Successful Bidder to comply with the requirements of above clauses shall constitute sufficient grounds for the annulment of the award and forfeiture of Bid Security (EMD).

16. Schedule of Bidding Process

NMCG would endeavour to adhere to the following schedule:

#	Activity Description	Date
1.	RFP Publish date	21.10.2020
2.	RFP download start date and time	21.10.2020 1700 Hrs.
3.	Bid Submission start date and time	21.10.2020 1800 Hrs.
4.	Clarification start date and time	21.10.2020 from 1800 Hrs.
5.	Pre-proposal Visit*	Up-till 28.10.2020 1700 Hrs.
6.	Clarification end date and time	30.10.2020 1800 Hrs.
7.	NMCG response to Queries	05.11.2020 at 1800 Hrs.
8.	Last Date for Submission of Bids	12.11.2020 up-to 1500 Hrs.
9.	Opening of Technical Bids via e-procurement portal	12.11.2020 at 1530 Hrs.
10.	Date for Opening of Financial Bids	To be notified later

*Only one visit shall be allowed per Agency based on prior approval from NMCG

III. ELIGIBILITY CRITERIA

1. The bidder should be an Indian Entity registered under the respective act(s) of India. Relevant documentary proof shall be uploaded.
2. The bidder should be an Authorized service provider or Original Equipment Manufacturers for at least one of the reputed Brands of air conditioners namely Carrier/ Voltas/ Blue Star/ L.G/ Hitachi/ Samsung/ Daikin or reputed brand A/c. A copy of Certificate/ Authorization letter issued by the company to the bidder for being Authorized service provider is to be uploaded.
3. The bidder must have its office /branch located in Delhi NCR. Address Proof for the office / branch is to be submitted i.e. telephone bill / electric bill / any other relevant proof in the name of agency pertaining to the address is to be uploaded.
4. The bidder should have minimum five years of experience in similar AMC of Air Conditioner related works for Govt. Ministries or Departments/ PSU/ Autonomous Bodies/ Private Sector. Copy of work orders/ performance certificate/ invoices any other relevant documentary proof should be uploaded.
5. The average annual turnover of the Bidder during last three financial years (F.Y. 2016-17, 2017-18 and 2018-19) should be more than Rs.8,00,000/- (Rupees Eight Lakhs). Copy of audited balance sheet and profit & loss account statement/ CA Certificate for these financial years should be uploaded along with technical bid.
6. The bidder should have satisfactorily completed at least three (3) AMC for Centralized Air conditioners for one year consisting replacement of spares, periodical servicing, break down servicing etc. during the last 5 years.

Copy of Completion Certificate issued by the client should be submitted along-with the Work Order which clearly bringing out the details such as:

- a) Date of commencement of AMC
 - b) Date of completion of AMC
 - c) Nature of AMC
 - d) Whether the AMC has been completed satisfactorily or not.
 - e) Tonnage of Air Conditioning Units involved in AMC
7. The bidder participating in the tender should have PAN and GST registration Number. The documentary proof of such registrations shall be submitted.

IV. SCOPE OF SERVICES

1. The details of location where the Air Conditioners under proposed AMC are covered is given below:

Name of the Office with Complete Address	Components	Nos. / Tonnage/ Watt
National Mission for Clean Ganga, 1 st Floor, Major Dhyan Chand National Stadium, India Gate, New Delhi- 110002	Centralized Air Conditioning Units	<ul style="list-style-type: none"> • 19 Units • Total Capacity - 174.50 Tons
	Split ACs	<ul style="list-style-type: none"> • 3 Units (1.5 Tons each) • Total capacity - 4.5 Tons

2. If any additional number of air-conditioner unit is added during the period of AMC in the office covered in Tender, after completing of warranty periods of additionally installed air conditioners, the additionally installed air conditioners are to be maintained by the Contractor till the expiry period of AMC of the Contractor according to the same terms and conditions of the Contract. The AMC contractor has to maintain these units at the same unit rates offered by them for the similar units in the Contract. If any units are removed from AMC the same will have to be uncovered from AMC, proportionate amount as per the unit rate of the Tender will be deducted.
3. The Annual Maintenance Contract will be of comprehensive in nature and for a period of one years. National Mission for Clean Ganga, at its discretion may extend the contract duration further on same terms & conditions.
4. This comprehensive Contract includes replacement of faulty spares like Compressors, Starting Capacitors, Running Capacitors, Relays, Thermostats, Fan Capacitors, Fan Motors, Selector switches, Power Contactors, Control Contactors, External Time Switch Units provided for specific time running of A.C's, Stabilizers, Rewinding of motors, providing Ball bearing of motors, Fan blades, Electronic Control Circuitry, Remote Control units, etc. at Contractor's cost including Gas charging and attending all complaints and breakdowns of all types of Centralized and individual (Split) air-conditioning units.
5. Only original spare parts/quality approved by the NMCG will be permitted to be used for the maintenance during the AMC Period.
6. Periodical preventive servicing has to be carried out once in three months for all the Air conditioners covered under AMC. During the quarterly servicing, the contractor should water service the AC unit including water washing of filter, drain tray and pipe cleaning, Evaporator brush cleaning, oiling/greasing of all Fans, checking of current consumption, checking of output performance, testing of Gas pressure if necessary, water washing of Condenser Coil, etc.
7. Complaints regarding the non-functioning of air-conditioners are to be attended within one day from time of reporting the complaint. The AMC Contractor is entitled to take NMCG the old faulty/ damaged parts of the Air-conditioner units, which are replaced by new parts.

8. Defective spares compressors / condensers are to be replaced with new compressors / condensers and repairing of the old compressors is not permitted. Whenever new compressors / condensers are used, the Contractor has to produce original invoice and Warranty Card of the new Compressor/ condenser at the discretion of the National Mission for Clean Ganga. The compressor/ condenser being replaced should match with the original star rating of the air conditioner.
9. All the Air-conditioners covered in this contract have to be maintained as per the standards of the original manufacturing company. The contractor has to repair /service/ maintain the air conditioners under the AMC in as is where is condition when handed over to them under AMC.
10. Following registers are to be maintained by technicians at Head Office without fail:
 - i. Complaint Register: All complaints received with respect to air conditioners under AMC are to be recorded with time and date of receipt, as and when complaints are received from end user departments.
 - ii. Spare Tool and Tackle Register: All the spares and tools and tackles are to be recorded in the register. Spares taken outside the premises also to be recorded with serial number of spare and in and out date and time.
11. Following parts/ equipment along-with the AMC are to be covered under this contract:

#	Items
1	Compressors
2	Starting Capacitors
3	Running Capacitors
4	Relays, Thermostats
5	Fan Capacitors
6	Fan Motors
7	Selector switches
8	Contactors (Power / Control)
9	Gas charging
10	Stabilizers
11	Rewinding of motors
12	Ball bearings of motors
13	Fan blades
14	Electronic Control Circuitries
15	Remote Control Units
16	Micro Swing Motors
17	Built – in Timer kit
18	Air-Filters
19	External Electronic / Analog time switches provided for timed running of A.C's
20	Outdoor unit mounting frames
21	Condenser Coils/Copper Tubes of indoor/outdoor units
21	Parts of indoor / Outdoor unit enclosures
22	Batteries in the remote control

23	Cabling from indoor to outdoor
24	Existing copper piping from indoor to outdoor

12. Payment of AMC will be made half-yearly in arrears after receipt and verification of bills within fifteen (15) days. Payment will be made only after certification for the satisfactory work done by the service provider. Necessary deductions on account of income tax and other deductions as per the provisions of the Contract and as required under the law shall be applicable. Documents such as log-book for services rendered, calls attended, other services performed during the period shall be submitted along with bills.

Annexure-I

Form of Technical Bid Submission Letter

To
The Director General,
National Mission for Clean Ganga,
1st Floor, Major Dhyan Chand National Stadium,
India Gate, New Delhi-110002

Sub: RFP for Annual Maintenance Contract for Centralized and Individual Air Conditioning Units installed at O/o NMCG – reg.

Ref: A-05/2016-17/05/Office Expense

I/ We, the undersigned, offer to provide Annual Maintenance Contract (AMC) Service for Centralized and Individual Air Conditioning Units to National Mission for Clean Ganga for one (1) year. We are hereby submitting our bid, in a sealed envelope.

I/We, hereby declare that:

- (a) We are enclosing and submitting herewith our Bid, with the details as per the requirements of the RFP, for your evaluation and consideration.
- (b) We submitted the EMD of Rs.15,000/- (Rupees Fifteen Thousand only) in accordance with the RFP Document. The EMD in the form of Demand Draft is enclosed.
Or
We are submitting the copy of the registration under NSIC/ MSME for claiming exemption on EMD submission.
- (c) I/We have read carefully the terms and conditions of RFP document attached hereto and hereby agree to abide by the said terms and conditions.
- (d) The bid is unconditional.
- (e) I/We undertake that documents submitted are genuine/ authentic and nothing material has been concealed. I/ We understand that the contract is liable to be cancelled, if it is found to be having obtained, through fraudulent means/concealment of information.
- (f) We shall make available to the NMCG any additional information it may find necessary or require to clarify, supplement or authenticate the Bid.
- (g) Until a formal agreement is prepared and executed, acceptance of this tender document shall constitute a binding contract between NMCG and us subject to the modifications, as may be mutually agreed to, between NMCG and us.
- (h) We agree to keep this bid valid for acceptance for a period of 120 days from the date of opening the bid.

We understand that the NMCG is not bound to accept any tender that the NMCG receives.

Yours faithfully,

Authorized Signatory
(with Name, Designation, Contact no. and Seal)

Annexure-II

Information on Bidder's Organization

S. No.	Particulars	Details
1.	Name of the Bidder	
2.	Complete Address with Pin code	
3.	Name and Designation of the contact person to whom all references shall be made regarding this Bid	
4.	Contact Details (Telephone/ Mobile and E-mail Id of the Contact Person)	
5.	Website (if any)	
6.	Incorporation status of the Bidder (Company or Firm) (Relevant Certificate to be submitted in Technical Bid)	
7.	Year of Establishment	
8.	Nature of Business (Manufacturing/ Service/ Dealership/ Stockiest/ Repair & Maintenance/ Fabrication/ Others)	
9.	Type of products sold & serviced	
10.	Annual Average Turnover of last three financial years i.e., F.Y.2016-17, 2017-18 and 2018-19	
11.	Valid GST registration No. Copy of certificate to be submitted	
12.	Permanent Account No. (PAN). Copy of PAN Card to be submitted	
13.	Furnish name, designation and address with telephone of 2 responsible persons who will be in a position to testify about the quality and performance of your works as well as the past performance of your works	
14.	Whether you are authorized Dealer for Sales of any of the Air Conditioner Company. (If yes, please specify the name of Air Conditioning Company)	
15.	Whether you are authorized Service Agent of the following brands. Carrier, Voltas, Blue Star, L.G, Lloyd, Toshiba, Daikin. Specify the brand.	
16.	Please specify your fields of activities (Such as sales/ service/ Maintenance etc.)	

Signature of the Authorized Signatory

Name

Designation

Name of the Bidder

Annexure-III

Bidder's Authorization Certificate

To

The Director General,
National Mission for Clean Ganga,
1st Floor, Major Dhyan Chand National Stadium,
India Gate, New Delhi-110002

Sub: RFP for Annual Maintenance Contract for Centralized and Individual Air Conditioning Units installed at O/o NMCG – reg.

Ref: A-05/2016-17/05/Office Expense

Dear Sir,

I/ We {Name/ Designation} hereby declare/ certify that {Name/ Designation} is hereby authorized to sign relevant documents on behalf of the company/ firm in dealing with RFP No. _____ dated _____. He/ She is also authorized to attend meetings & submit technical & commercial information/ clarifications as may be required by you in the course of processing the Bid. For the purpose of validation, his/ her verified signatures are as under:

Thanking you,

Name of the Bidder: -

Authorized Signatory: -

Verified Signature:

Seal of the Organization:

Date:

Place:

Note: Please attach the board resolution / valid power of attorney in favor of person signing this authorization letter.

Annexure-IV

Performa for Affidavit
(on non-judicial stamp paper of Rs.100/-)

I _____ Proprietor/ Director/ Partner of the firm M/s. _____ do hereby solemnly affirm that our firm M/s _____ has not been blacklisted/ debarred by any government organization/PSU/Autonomous body and there has not been any work cancelled against them for poor performance in the last three years reckoned from the date of invitation of bid.

Signature of the Authorized Signatory

Name

Designation

Name of the Bidder

Annexure-V**Similar Nature of Work Experience / Contracts**

Details of projects successfully completed by the bidder in the last five (5) years:

S. No.	Description of Project / Scope of the work	Number of units & Capacity (in Tons) of Units handled	Name of the Client	Contract value (INR)	Contract Period	
					From	To
1.						
2.						
3.						
...						

Note:

- Copies of supporting documents [such as Completion Certificates/ relevant documentary proof along-with the copy of work orders which confirms the completion of AMC service for similar kind of components] to be uploaded.

Signature of the Authorized Signatory

Name

Designation

Name of the Bidder

Annexure-VI

Financial Information of Bidder's Organization

#	Parameters	FY2016-17	FY2017-18	FY2018-19
		(In Rupees)		
1	Annual Turnover			
Total Turnover				
Average Turnover				

Note:

- The above information should be submitted along-with Certificate from the Chartered Accountant (CA)/ Copy of the Audited Balance Sheets and Profit & Loss A/c verifying Bidder's financial information as above to be attached.

Signature of the Authorized Signatory

Name

Designation

Name of the Bidder

Annexure-VII

Format of Pre-Proposal Queries

To
The Director General,
National Mission for Clean Ganga,
1st Floor, Major Dhyan Chand National Stadium,
India Gate, New Delhi-110002

Date:

Sub: RFP for Annual Maintenance Contract for Centralized and individual Air Conditioning Units installed at O/o NMCG – reg.

Ref: A-05/2016-17/05/Office Expense

Dear Sir,

Following are the Clarifications and Comments from the Terms and Conditions and Scope of Work for the subject RFP. These Clarifications are exhaustive.

S. No.	Clause No. and Page reference	RFP text	Query
1			
2			
...			

Yours faithfully,

Authorized Signatory
(with Name, Designation, Contact no. and Seal)

Note:
On the Letter head of the Bidder

Annexure- VIII

Form of Bank Guarantee for Performance Security

To
National Mission for Clean Ganga
1st Floor, Major Dhyan Chand National Stadium,
India Gate, New Delhi-110002

WHEREAS _____ [Name and address of the firm] (hereinafter called the "AMC Vendor") has undertaken, in pursuance of Letter of Award/Contract No. _____ dated _____ to provide the services on terms and conditions set forth in this Contract _____ [Name of contract and brief description of works] (hereinafter called the "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that AMC Vendor shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

AND WHEREAS we have agreed to give AMC Vendor such a Bank Guarantee;

NOW THEREOF we hereby affirm that we are the Guarantor and responsible to you, on behalf of AMC Vendor up to a total of _____ [amount of Guarantee] _____ [in words], such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of _____ [amount of Guarantee] as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from AMC Vendor before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the services to be performed there under or of any of the Contract documents which may be made between you and AMC Vendor shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

The liability of the Bank under this Guarantee shall not be affected by any change in the constitution of AMC Vendor or of the Bank.

"This guarantee shall also be operatable at our..... Branch at New Delhi, from whom, confirmation regarding the issue of this guarantee or extension / renewal thereof shall be made available on demand. In the contingency of this guarantee being invoked and payment there under claimed, the said branch shall accept such invocation letter and make payment of amounts so demanded under the said invocation."

Notwithstanding anything contained herein before, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) and the guarantee shall remain valid till _____. Unless a claim or a demand in writing is made upon us on or before _____ all our liability under this guarantee shall cease.

Notwithstanding anything contained hereinabove:

- A. Our liability under this guarantee shall not exceed Rs._____ (Rupees_____).
- B. This bank guarantee shall be valid upto _____.
- C. We are liable to pay the guarantee amount or any part thereof under this bank guarantee only and only if you serve upon us a written claim or demand on or before_____.

Signature and Seal of the Guarantor _____

In presence of

Name and Designation

1. _____
(Name, Signature & Occupation)

Name of the Bank

Address

2. _____
(Name & Occupation)
Date

Annexure-IX

Form of Financial Bid Submission Letter

To
The Director General,
National Mission for Clean Ganga,
1st Floor, Major Dhyan Chand National Stadium,
India Gate, New Delhi-110002

**Sub: RFP for Annual Maintenance Contract for Centralized and Individual Air
Conditioning Units installed at O/o NMCG – reg.**

Ref: A-05/2016-17/05/Office Expense

Dear Sir,

We, the undersigned bidder, having read & examined in detail, the tender document, I/ we, the undersigned, offer to provide the Services with regard to annual maintenance contract in accordance with the Price quoted in Financial Bid separately.

I / We undertake that the prices are in conformity with the said Bidding document. The quoted price is inclusive of all cost likely to be incurred for executing this work.

I/ We hereby declare that in case the contract is awarded to us, we shall submit the performance guarantee as prescribed in the bidding document.

I / We agree to abide by this bid for a period of 120 days from the date of opening of Technical Bids and it shall remain binding upon us and may be accepted at any time before the expiry of that period. Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

I/ We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief. We understand that you are not bound to accept the lowest or any bid you may receive. We agree to all the terms & conditions as mentioned in the RFP document and submit that we have not submitted any deviations in this regard.

Yours faithfully,

Signature of the Authorized Signatory
Name
Designation
Name of the Bidder

Annexure-X

CONTRACT

THIS AGREEMENT (hereinafter called the "Contract") is made on the _____ day of the month of January, 2020 between

National Mission for Clean Ganga (NMCG), a society registered under the Societies Registration Act 1860, having its office at 1st Floor, Major Dhyan Chand National Stadium, India Gate, New Delhi-110002 (hereinafter called "Client" or "NMCG" which expression shall, unless excluded by or repugnant to be context be deemed to include its administrators, successors and assigns) of the one part

And

M/s _____ a company within the meaning of the Companies Act, 2013 and having its Registered Office at _____ (hereinafter call the "AMC Vendor", which expression shall include its successors and permitted assigns and substitutes) of the Other Part.

WHEREAS the AMC Vendor has agreed to provide and the Client has agreed to accept from the AMC Vendor, repair and comprehensive maintenance service for Centralized and Individual Air Conditioning Units installed in the office of NMCG on the following terms and conditions:

NOW, THEREFORE, IT IS HEREBY AGREED between the parties as follows:

1. The following documents attached hereto shall be deemed to form an integral part of this Contract:
 - a) The General Conditions of Contract;
 - b) The Special Conditions of Contract;
 - c) The following Appendices:
 - Appendix A: Letter of Award (LoA) issued by NMCG
 - Appendix B: Copy of Financial Bid Letter submitted at the time of Bidding
2. The mutual rights and obligations of NMCG and AMC Vendor shall be as set forth in the Contract, in particular:
 - a) the AMC Vendor shall carry out and complete the AMC Service of Centralized and Individual Air Conditioning Units in accordance with the provisions of the Contract; and
 - b) NMCG shall make payments to the AMC Vendor in accordance with the provisions of the Contract.
3. No amendment to this Contract shall be effective unless it is in writing and signed by duly authorized representatives of both the parties.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

All other terms and conditions of the RFP document, clarifications, corrigendum and addendum if any shall form integral part of this Contract.

For and on behalf of
National Mission for Clean Ganga

For and on behalf of
{Name of the AMC Vendor}

.....
.....

.....
.....

I. General Terms and Conditions

1. GENERAL PROVISIONS

1.1. **Definitions** Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- (a) "Applicable Law" means the laws and any other instruments having the force of law in India for the time being.
- (b) "AMC Vendor" means the firm/agency that will provide AMC Service for Centralized and Individual Air Conditioning Units to NMCG under the Contract.
- (c) "Contract" means the Contract signed by the Parties and all the attached documents listed in its Clause 1 i.e., the General Conditions (GC), the Special Conditions (SC), and the Appendices.
- (d) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GC 2.
- (e) "GC" means these General Conditions of Contract.
- (f) "SC" means the Special Conditions of Contract by which the GC may be amended or supplemented.
- (g) "Government" means the Government of India.
- (h) "Party" means the "NMCG" or the "AMC Vendor", as the case may be, and "Parties" means both of them.
- (i) "Services" means the work to be performed by AMC Vendor pursuant to this Contract, as described in Appendix A hereto.
- (j) "In writing" means communicated in written form with proof of receipt.

1.2. Law governing the Contract

This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the applicable laws of India, for time being in force as amended from time to time.

1.3. Subletting

The AMC Vendor shall not subcontract or permit anyone other than the personnel engaged by them to perform any of the work, services or other performance required to be performed by the AMC Vendor under this Contract without the prior written permission of the Client.

1.4. Notices:

1.4.1. Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered post/e-mail to such Party at the address specified in the SC.

1.4.2. A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address specified in the SC.

2. Contract Period

- 2.1 The contract shall remain valid for a period of one year' from _____ to _____ subject to satisfactory performance services at all times and may be extended further subject to satisfactory performance and mutually agreed terms and conditions. Any of the Parties may terminate this agreement by giving 2 (two) months advance notice, in writing, served on the other Party. The RFP Document issued on ___ September, 2020 shall be treated as part and parcel of this Agreement.
- 2.2 Upon termination or after expiration of this Agreement, each party shall forthwith return to the other all papers, material and other properties of the other held by each for the purposes of execution of this Agreement. In addition, each party will assist the other party, in the orderly termination of this agreement on the transfer of all aspects hereof tangible and intangible, as may be necessary for the orderly, non-disrupted continuation of business of each party.
- 2.3 Individual items of the equipment, and repair and maintenance service charges for such of the equipment, may be added to or withdrawn from the asset data given in the Para No.3 (k) of this Agreement by mutual written consent of both parties; provided always that such consent is not unreasonably withheld. In the event that individual items of the equipment are added to Para No.3 (k), it may involve additional maintenance charges at the same rate fixed as per the tender. In the event that individual items of the EQUIPMENTS are withdrawn from Para No.3 (k), as described therein, then any monies prepaid on such EQUIPMENT shall be refunded to the Client, within a reasonable time.

3. Scope of Work

- a) The details of location where the Air Conditioners under proposed AMC are covered is given below:

Name of the Office with Complete Address	Components	Nos. / Tonnage/ Watt
National Mission for Clean Ganga, 1 st Floor, Major Dhyan Chand National Stadium, India Gate, New Delhi- 110002	Centralized Air Conditioning Units	<ul style="list-style-type: none"> • 19 Units • Total Capacity - 174.50 Tons
	Split ACs	<ul style="list-style-type: none"> • 3 Units (1.5 Tons each) • Total capacity - 4.5 Tons

- b) If any additional number of air-conditioner unit(s) is added during the period of AMC in the office covered in Tender, after completing of warranty periods of additionally installed air conditioners, the additionally installed air conditioners are to be maintained by the Contractor till the expiry period of AMC of the Contractor according to the same terms and conditions of the Contract. The AMC contractor has to maintain these units at the same unit rates offered by them for the similar units in the Contract. If any units are removed from AMC the same will have to be uncovered from AMC, proportionate amount as per the unit rate of the Tender will be deducted.

- c) The Annual Maintenance Contract will be of comprehensive in nature and for a period of one year. National Mission for Clean Ganga, at its discretion may extend the term further for a period of one year.
- d) This comprehensive Contract includes replacement of faulty spares like Compressors, Starting Capacitors, Running Capacitors, Relays, Thermostats, Fan Capacitors, Fan Motors, Selector switches, Power Contactors, Control Contactors, External Time Switch Units provided for specific time running of A.C's, Stabilizers, Rewinding of motors, providing Ball bearing of motors, Fan blades, Electronic Control Circuitry, Remote Control units, etc. at Contractor's cost including Gas charging and attending all complaints and breakdowns of all types of air-conditioners.
- e) Only original spare parts/quality approved by the NMCG will be permitted to be used for the maintenance during the AMC Period.
- f) Periodical preventive servicing has to be carried out once in three months for all the Air conditioners covered under AMC. During the quarterly servicing, the contractor should water service the AC unit including water washing of filter, drain tray and pipe cleaning, Evaporator brush cleaning, oiling/greasing of all Fans, checking of current consumption, checking of output performance, testing of Gas pressure if necessary, water washing of Condenser Coil, etc.
- g) Complaints regarding the non-functioning of air-conditioners are to be attended within one day from time of reporting the complaint. The AMC Contractor is entitled to take NMCG the old faulty/ damaged parts of the Air-conditioner, which are replaced by new parts.
- h) Defective spares compressors / condensers are to be replaced with new compressors / condensers and repairing of the old compressors is not permitted. Whenever new compressors / condensers are used, the Contractor has to produce original invoice and Warranty Card of the new Compressor/ condenser at the discretion of the National Mission for Clean Ganga. The compressor/ condenser being replaced should match with the original star rating of the air conditioner.
- i) All the Air-conditioners covered in this contract have to be maintained as per the standards of the original manufacturing company. The contractor has to repair /service/ maintain the air conditioners under the AMC in as is where is condition when handed over to them under AMC.
- j) Following registers are to be maintained by technicians at Head Office without fail:
 - o Complaint Register: All complaints received with respect to air conditioners under AMC are to be recorded with time and date of receipt, as and when complaints are received from end user departments.
 - o Spare Tool and Tackle Register: All the spares and tools and tackles are to be recorded in the register. Spares taken outside the premises also to be recorded with serial number of spare and in and out date and time.
- k) Following parts/ equipment along-with the AMC are to be covered under this contract:

#	Items
1	Compressors
2	Starting Capacitors
3	Running Capacitors
4	Relays, Thermostats
5	Fan Capacitors
6	Fan Motors
7	Selector switches
8	Contactors (Power / Control)
9	Gas charging
10	Stabilizers
11	Rewinding of motors
12	Ball bearings of motors
13	Fan blades
14	Electronic Control Circuitries
15	Remote Control Units
16	Micro Swing Motors
17	Built – in Timer kit
18	Air-Filters
19	External Electronic / Analog time switches provided for timed running of A.C's
20	Outdoor unit mounting frames
21	Condenser Coils/Copper Tubes of indoor/outdoor units
21	Parts of indoor / Outdoor unit enclosures
22	Batteries in the remote control
23	Cabling from indoor to outdoor
24	Existing copper piping from indoor to outdoor

4. Contract Value

- 4.1 The total value of providing AMC Service for Centralized and Individual Air Conditioning Units for one year is Rs._____ (Rupees _____ only) which is as per Financial Bid submitted by the Successful Bidder.

5. Payment Terms

- (a) The AMC Vendor shall raise half yearly invoices to the Client within seven (7) days at the end of 6 months of service. Payment of AMC will be made half yearly in arrears after receipt and verification of bills within Forty (30) days by the Client.
- (b) Payments shall be made after necessary deductions on account of income tax and other deductions as per the provisions of the Contract and as required under the law.
- (c) The AMC Vendor along with the invoice have to submit documents such as log-book for services rendered, calls attended, other services performed during the half year.

(d) All payments under this Contract shall be made to the accounts of AMC Vendor as specified in SC.

6. Charges and Terms of Invoices Submission by the AMC Vendor

- 6.1. Payment will be made half-yearly in arrears after receipt and verification of bills within fifteen (15) days. Payment will be made only after certification for the satisfactory work done by the service provider. Necessary deductions on account of income tax and other deductions as per the provisions of the Contract and as required under the law shall be applicable. Documents such as log-book for services rendered, calls attended, other services performed during the half year shall be submitted along with bills.
- 6.2. The AMC Vendor shall submit to the Client their invoice(s) with a statement having AMC Charges for half yearly based on log / service card for payments due in accordance with this AGREEMENT, at the end of every six months'.
- 6.3. The AMC Vendor shall submit to the Client their invoices for the payment of the above charges at the end of every six months till 1 year. Such invoice(s) shall be payable by the Client after adjusting penalty(ies)/other recoveries if any.

7. AMC Vendor's Obligations

- 7.1. The AMC Vendor is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.
- 7.2. The AMC Vendor will be responsible for arranging and procuring all relevant permissions/road permits etc. for transportation of the equipment to the location where services are to be rendered.
- 7.3. The AMC Vendor is obliged to work closely with the Client's staff and abide by directives issued by the Client.
- 7.4. The AMC Vendor will abide by the job safety measures prevalent in India and will free the Client from all demands or responsibilities arising from accidents or loss of life. The Vendor will pay all indemnities arising from such incidents and will not hold the Client responsible or obliged.
- 7.5. The AMC Vendor will treat all confidential all data and information about the Client, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of the Client.

If the AMC Vendor fails to provide maintenance services as agreed during the currency of Contract, the Client will serve minimum one month's written termination notice to the AMC Vendor specifying any such failure. The Client shall retain the right to recover from the AMC Vendor the damages suffered due to the negligence of the Vendor or its personnel.

8. FORCE MAJEURE

8.1. Neither party shall be liable for delay in performing obligations or for failure to perform obligations if the delay or failure resulting from any Act of God, including fire, earthquake, explosion, accident, industrial dispute (other than that relating to the employees/agents of the party claiming the benefit of this clause), civil commotion, etc., or any governmental action or any such thing beyond the control of either party. The parties shall use all reasonable endeavors to minimize any such delay. Upon cessation of the event giving rise to the delay the parties shall, in so far as may be practicable under the circumstances, complete performance of their respective obligations hereunder. Notwithstanding the foregoing, if any of the above mentioned events shall preclude The AMC Vendor from meeting any or all its obligations hereunder, for a period of 1 (one) months, from the date of occurrence of such act, it shall be open to the Client to rescind this contract by giving 15 (fifteen) days' notice in writing.

9. CHANGES IN PARTS

9.1. The Client **shall** have the right to make changes and attachments to the parts as listed in Scope of Work of this Contract, provided that such changes and / or attachments do not prevent proper maintenance from being performed by the AMC Vendor as required under this agreement or unreasonably increases the cost of the AMC Vendor for performing repair and maintenance service.

10. APPLICABLE LAW

10.1. This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the applicable laws of India and shall be subject to the exclusive jurisdiction at New Delhi.

11. SECURITY

11.1. The AMC Vendor agrees that the AMC Vendor and its personnel will at all times comply with all security regulations in effect from time to time at the Client's premises and externally for materials belonging to the Client.

12. CONFIDENTIALITY

12.1. The AMC Vendor acknowledges that all materials and information which has or will come into its possession or knowledge in connection with this Agreement or the performance hereof, consists of confidential and proprietary data whose disclosure to or use by third parties will be damaging or cause loss to the Client. The AMC Vendor agrees to hold such information in strictest confidence and not to make use thereof other than for the performance of the obligations under this Agreement, to release it only to employees requiring such information and not to release or disclose it to any other person. The AMC Vendor agrees to take appropriate action with respect to its employees to ensure that the obligations of non-use and non-disclosure of confidential information under this Agreement is fully satisfied.

13. WARRANTY

- 13.1. The AMC Vendor represents and warrants that the repair and maintenance service / products hereby sold do not violate or infringe upon any patent, copy right, trade secret or other property right of any other person or other entity.

14. INDEMNITY

- 14.1. The AMC Vendor agrees that it shall keep the Client always indemnified against all or any loss, damage, costs (including as between attorney and client) and all expenses which may arise on account of any claim from any third party arising out of any breach or claimed breach or the failure of the AMC Vendor or any of its employees or agents by whatsoever name he/she is called, of the above clauses on Security, Confidentiality and/ or Warranty, whether the loss, damage, costs or expenses arise directly or indirectly from such breach or failure. The AMC Vendor also agrees to keep the Client indemnified of any loss caused to the Client due to loss/damage, if any, caused to THE EQUIPMENTS on account of any reason attributable to the employees/agents of the AMC Vendor.

15. TERMINATION FOR DEFAULT

- 15.1. The Client, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the AMC Vendor, may terminate the Contract in whole or in part:
- (a) If the Vendor fails to deliver any or all of the products and services within the period(s) specified in the Contract, or within any extension thereof granted by the Client.
 - (b) If the AMC Vendor fails to perform any other obligations(s) under the Contract.
- 15.2. In the event, the Client terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, products and services similar to those undelivered, and the AMC Vendor shall be liable to the Client for any excess costs for such similar products or services. However, the AMC Vendor shall continue performance of the Contract to the extent not terminated.

16. TERMINATION FOR INSOLVENCY

- 16.1. The CLIENT may, at any time, terminate the Contract by giving written notice to the AMC Vendor if the AMC Vendor becomes Bankrupt or otherwise insolvent. In this event, termination will be without compensation to the AMC Vendor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Client.

17. TERMINATION FOR CONVENIENCE

- 17.1. The Client, by written notice sent to the AMC Vendor, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Client's convenience, the extent to which performance of the AMC Vendor under the Contract is terminated, and the date upon which such termination becomes effective.

18. TERMINATION OF THIS AGREEMENT

18.1. This Agreement may be terminated by either party in any of the following circumstances:

- (a) Under the provision of clause 13.1, 14.1 and 15.1 of this Contract.
- (b) If the Client does not make payments due to the AMC Vendor under this Agreement, provided fifteen (15) days' notice is served on the Client prior to termination.
- (c) Under the Provision of clause 4.1 of this Contract.

19. Performance Security

Performance Security @ 10% of the total contractual value will have to be deposited with NMCG within one week of receipt of "Letter of Offer." This will be in the form of Bank Guarantee (BG) from any of the scheduled Bank pledged in the name of the "National Mission for Clean Ganga" payable at New Delhi. The Performance Security shall remain valid for a period of sixty days beyond the date of completion of all contractual obligations. In case the contract period is extended, the validity of Performance Security shall also be extended by the contractor accordingly. In the event of breach/violation or contravention of any terms and conditions by the contractor, the said Performance Security shall be forfeited. In addition, the contract can also be terminated and firm may be blacklisted.

20. RESOLUTION OF DISPUTES

20.1. The Client and the AMC Vendor shall make every effort to resolve amicably by direct informal negotiation, any disagreement or dispute between them under or in connection with the Contract.

20.2. If the Client and the AMC Vendor have been unable to resolve amicably a Contract dispute even after a reasonably long period, either party may require that the dispute be referred for resolution to the formal mechanisms specified herein below. These mechanisms may include, but are not restricted to, conciliation mediated by a third party and / or adjudication in an agreed national forum.

20.3. The dispute resolution mechanism to be applied shall be as follows:

- i. All disputes and difference of any kind whatever arising out of or in connection with this if Contract, if unresolved, shall be referred to arbitration. The arbitrator may be appointed by both parties or in case of disagreement both parties may appoint an arbitrator each and both arbitrator together shall appoint a third arbitrator, who shall be the Chairman of the Arbitral Tribunal. The decision of the arbitrator(s) shall be final. Such arbitrations have to be conducted at the office of the Client and shall be governed by the provisions of the Indian Arbitration and Conciliation Act, 1996.
- ii. The venue of the arbitration shall be New Delhi.
- iii. The Language of the arbitration shall be English.

- iv. Each party will bear the expenses/costs incurred by it in appointing the Arbitrator. However, the cost of appointing the third arbitrator shall be borne equally by both the parties.

Client:

Director General,
National Mission for Clean Ganga,
1st Floor, Major Dhyan Chand National Stadium,
India Gate, New Delhi -110002

AMC Vendor:

21. Jurisdiction of Courts

Jurisdiction of courts for dispute resolution shall be New Delhi only.

II. SPECIAL CONDITIONS OF CONTRACT

SCC Clause No.	Ref. of GC Clause No.	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.	1.4	<p>Addresses: NMCG: National Mission for Clean Ganga (Ministry of Water Resources, River Development & Ganga Rejuvenation), 1st Floor, Major Dhyan Chand National Stadium, Near India Gate, New Delhi -110002 Tel: +91-11-23072900/901; Fax: +91-11-23049567</p> <p>AMC Vendor: (Contact Persons name and contact details) </p>
2.	2.1	Effective date of contract.....
3.	4.1	The Contract Price is Rs. _____ (Rupees.....) exclusive of all applicable taxes and duties.
4.	5 (d)	Account Details of AMC Vendor: Name and Address of the Beneficiary: Bank: Branch: Address of the Bank: Account Number: Account Type: RTGS/NEFT/IFSC CODE: MICR NO:

Annexure – XI

Form of Financial Bid (BoQ)
(See Clause 2.1.3)

(This form is provided at <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download and fill the required details in the permitted cells and upload the same)