

**National Mission for Clean Ganga**  
(M/o Jal Shakti, D/o Water Resources, River Development & Ganga Rejuvenation)  
1<sup>st</sup>Floor, Major Dhyan Chand National Stadium, India Gate, New Delhi – 110002

**RFP No.: Co/9/2020-Communication NMCG**  
**Tender ID No.: 2020\_NMFCG\_593236\_1**

Reply to Queries to RFP for hiring of agency for Designing, Printing and Supply of Publicity and Branding Material such as T-Shirts, Caps, Badges, Bags, Bottles etc. for 2 years

**Date: November 19, 2020**

S. No.	Clause Reference & Page No.	RFP Terms	Clarifications Sought	Reply
1.	Clause No.4 of Eligibility Criteria stipulated at Page no.9	<p>The bidder during the last five (5) years should have completed similar type of assignments with Government Departments/ Ministries/ PSUs/ Autonomous Organizations/ Private Sector. Documentary evidence (such as Work order along-with the completion certificate/ contracts/ payment receipt etc.) against one of the following conditions may be submitted:</p> <p><b>a)</b> Three similar completed services/ ongoing assignments* costing not less than the amount equal to Rs.1.30 Crore each; <b>OR</b></p> <p><b>b)</b> Two similar completed services/ ongoing assignments* costing not less than the amount equal to Rs.1.60 Crore each; <b>OR</b></p>	<p>The mentioned criteria generally used in EPC Contracts or Project Works. For printing and Branding purpose generally Government Organization or Private Companies does rate contract and keeps on generating Work Order based on that Rate Contract. Similar to method being adopted by NMCG for this matter.</p> <p>Therefore, we request to amend the qualification criteria as mentioned below:</p> <p>For Demonstrating technical capacity and Experience, the bidder should have during last five years (FY2015-16, FY2016-17, FY2017-18, FY2018-19, FY2019-20) immediately preceding the bid due date, received payments for</p>	<p><b>No Change.</b></p> <p>Clause stipulated in bid document shall prevail.</p>

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		<p>c) One similar completed service/ ongoing assignments* costing not less than the amount equal to Rs.2.60 Crore;</p> <p><b><i>*In case of ongoing assignments, bidder need to submit the work order along-with the Performance Certificate issued by client which confirms the total value of assignment and payment received (the assignment shall not consider, if the value of payment received is less than the amount mentioned above).</i></b></p>	<p>executing similar nature of work such for assignments with agencies such as Government Departments/ Ministries/ PSUs/ Autonomous Organizations/ Private Companies. Documentary evidence such as Work Order/ Completion Certificate/ contracts/ payment receipt.</p> <p>a) Rate contract/ Work completed/ Payment Received/ ongoing assignments* with 3 agencies costing less than the amount equal to Rs.1.30 Crore each <b>OR</b></p> <p>b) Rate Contract/ Work completed/ Payment Received/ ongoing assignments* with 2 agencies costing not less than the amount equal to Rs.1.60 Crore each <b>OR</b></p> <p>c) Rate Contract/ Work completed/ Payment Received/ ongoing assignments* with 1 agency costing not less than</p>	

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			the amount equal to Rs.2.60 Crore each;	
2.	Clause No.4 of Eligibility Criteria stipulated at Page no.9	-do-	<p>Please confirm whether purchase orders/ work orders for the stand with QR Codes, standys made for Digital wallets, E-wallets companies like Phone Pay or Paytm.</p> <p>Also, request to reduce the amount of work orders to the following:</p> <p>a) Three similar completed services/ ongoing assignments* costing not less than the amount equal to Rs.70 lakh; <b>OR</b></p> <p>b) Two similar completed services/ ongoing assignments* costing not less than the amount equal to Rs.90 Lakhs; <b>OR</b></p> <p>c) One similar completed service/ ongoing assignments* costing not less than the amount equal to Rs.1.00 Crore;</p>	<p><b>No Change.</b></p> <p>Clause stipulated in bid document shall prevail.</p>

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3.	Clause No.4 of Eligibility Criteria stipulated at Page no.9	-do-	Please allow to apply with 3 to 4 Purchaser Order with limit as Rs.10.00 Lakhs to 15 Lakhs value.	<b>No Change.</b>  Clause stipulated in bid document shall prevail.
4.	Clause No.5 (c) at Page no.26	Out of the total quantity tentatively fixed for 19 items, around 25% will be delivered at O/o NMCG.	Please confirm quantity to be quoted are 14 as mentioned in scope of work and not 19.	Typographical Error. May read the said clause as provided below:  <i>"Out of the total quantity tentatively fixed for 14 items, around 25% will be delivered at O/o NMCG.</i>
5.	Clause No.5 (c) at Page no.26	Delivery of products other than NMCG Delhi office.	Please clarify, this needs to be quoted along in the financial bid or shall be paid on actuals at the time of billing which will over and above financial accepted bid.	Yes.  Charges for delivery of individual items in PAN India ( <i>other than O/o NMCG</i> ) and bulk consignment for ganga basin 5 states needs to be quoted in financial bid. Payment shall be made on pro-rata basis/ actual basis as per the submitted bill whichever is lower.
6.	Clause No.7 (c) at Page no.28	If the Purchaser does not procure any subject matter of procurement specified in the tender document/ Contract due to change in circumstances, the Supplier shall not be entitled for any claim or compensation.	We presume that after the rate contract, once NMCG gives clear order for the quantity than it shall be obligation of NMCG to procure the item. Please clarify.	Based on the following due tendering process, Contract shall be awarded to successful bidder for 24 months.  Further, as per time to time requirement raised, concerned wing shall issue the work order which shall be obliged by NMCG.
7.	Clause No.11 at Page no.29	The Supplier has furnished Performance Bank Guarantee No. _____ dated _____ amounting to Rs. _____	As in the purchaser rights it is clearly stated that NMCG does not guarantee to procure quantities mentioned in the contract then it	The Supplier has furnished Performance Bank Guarantee No. _____ dated _____ amounting to Rs. _____

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		<p>_____/- (which is 10% of the total estimated value of the contract) and valid for a period of sixty (60) days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of Performance Bank Guarantee shall also be extended by the Supplier accordingly.</p>	<p>will not be viable to give performance guarantee for 10% for whole Rate Contract Value.</p> <p>We request to amend this clause as:</p> <p>10% from each bill shall be deducted and kept as security for 1 month as performance security. The deducted amount shall be reclaimed by the bidder after 1 month.</p>	<p>_____/- (which is 3% of the total estimated value of the contract) and valid for a period of sixty (60) days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of Performance Bank Guarantee shall also be extended by the Supplier accordingly.</p>
8.	-	-	Need to see sample of all products to give perfect bid.	Items/ Commodities shall be procured by NMCG as per the specifications mentioned in bid document and this document only. Hence, visiting samples not required.
9.	Clause No. IV at Page no.10	<p><b><u>Caps</u></b></p> <ul style="list-style-type: none"> <li>• Material - Polyester,</li> <li>• Pattern - Solid</li> <li>• Occasion - Sports/ Regular wear,</li> <li>• wash - Hand wash</li> <li>• Cut and printing / screen Printing</li> </ul>	<p>a. Stitching type</p> <p>b. Polyester GSM</p> <p>c. Front shade length</p> <p>d. Meaning of Cut and Printing?</p>	<p>a) 5 Kali (5 Layers)</p> <p>b) 150 gsm</p> <p>c) 3"</p> <p>d) It's a Printing Technology</p>
10.	Clause No. IV at Page no.10	<p><b><u>Caps</u></b></p> <ul style="list-style-type: none"> <li>• Material - Cotton</li> <li>• Pattern - Solid</li> <li>• Occasion - Sports/ Regular wear,</li> <li>• wash - Hand wash</li> <li>• Cut and printing / screen Printing</li> </ul>	<p>a. Stitching type</p> <p>b. Cotton gsm</p> <p>c. Front shade length</p> <p>d. Meaning of Cut and Printing?</p>	<p>a. 5 Kali (5 Layers)</p> <p>b. 150 gsm</p> <p>c. 3"</p> <p>d. It's a Printing Technology</p>

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11.	Clause No. IV at Page no.10	<p><b><u>Sippers</u></b></p> <ul style="list-style-type: none"> <li>• Premium bottles</li> <li>• Capacity – 410 ML</li> <li>• Sticker Printing</li> </ul>	<p>a. Material?  b. Lid type?  c. Need to know premium bottle range  d. Brand make any specific. Kindly mention  e. Made in India/ China  f. Sipper Material – Plastic/ Metal/ Any other</p>	<p>a) Plastic Outside, steel inside.  b) Plastic  c) Suction bottle  d) No specific brand  e) Made in India</p>
12.	Clause No. IV at Page no.10	<p><b><u>Water Bottle</u></b></p> <ul style="list-style-type: none"> <li>• Material – Plastic</li> <li>• Capacity – 350 ML</li> <li>• Printing - Sticker</li> </ul>	<p>a. Brand/ Make if any picture would be very useful  b. Range in which water bottle required  c. Colour if any specific  d. 350 ml water bottle would be very small</p> <p><u>Possible solution:</u></p> <p>Can mention Model/ Brand or picture for reference.</p>	<p>a) No Specific brand  b) Cost to be quoted based on specification  c) No Specific Color  d) 750 ML</p>
13.	Clause No. IV at Page no.10	<p><b><u>Flask</u></b></p> <ul style="list-style-type: none"> <li>• Material – Steel</li> <li>• Capacity – 750 ML</li> <li>• Flip Style Vacuum Insulated Steel Flask with Flip Top LID</li> </ul>	<p>a. Please mention Flask Make/ Brand as large no. of items available in the market in this products.  b. Main brand available in this category Milton/ Cello/ Nayasa/ JP/ Craft and Vinod steel</p>	<p>a) No specific brand  b) Stainless steel with Hot and Cold.</p>

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14.	Clause No. IV at Page no.10	<p><b><u>School Bags</u></b></p> <ul style="list-style-type: none"> <li>• Matte PVC Coated Polyester</li> <li>• Dimension: Height 15 inch; Width: 12 inches</li> <li>• Screen Printing</li> </ul>	<p>a. Size of Side Gadget?  b. No. of partitions required?  c. Please mention if any pocket will be there or not?</p>	<p>a) 4" Side Panel.  b) Single Partition  c) Dimension Height 18", Width: 13", Depth : 7.5"  d) Front Pocket Size – 9.5x11.5  e) Design : Custom</p>
15.	Clause No. IV at Page no.10	<p><b><u>Tote Bags</u></b></p> <ul style="list-style-type: none"> <li>• Cotton</li> <li>• L16.1 x W14.4</li> </ul>	<p>a. GSM for Cotton Fabric?</p>	<p>a) 150 gsm</p>
16.	Clause No. IV at Page no.10	<p><b><u>Rope Handle Jute Bags</u></b></p> <ul style="list-style-type: none"> <li>• L:14.3 x W:16.2</li> </ul>	<p>a. Is side gadget required  b. Does the jute needs to be laminated?</p>	<p>a) 4" Side Panel.  b) Lamination required - yes</p>
17.	Clause No. IV at Page no.10	<p><b><u>Wiro Notebook</u></b></p> <ul style="list-style-type: none"> <li>• 100 pages (50 Leafs),</li> <li>• text paper 70 gsm (printing 1+1 color),</li> <li>• front cover - 300gsm (printing 4+0 color), back cover pp black, binding wiro</li> </ul>	<p>a. Size of the Notebook?</p>	<p>A5 Size</p>
18.	Clause No.1 (b) at Page no.12	<p>We enclosed the photocopy of EMD of Rs.6,50,000/- (Rupees Six Lakhs Fifty Thousand only) in accordance with the tender Document. The EMD in the form of Demand Draft is enclosed. Or We are enclosing the copy of the registration under NSIC/ MSME for claiming exemption on EMD submission.</p>	<p>-</p>	<p>No need to deposit Earnest Money Deposit (EMD) from the side of any of the bidders.</p> <p>In place of EMD, Bid Security Declaration as per the format at Annexure shall be uploaded along-with the Technical Bid.</p>

