

**National Mission for Clean Ganga**  
(Ministry of Water Resources, River Development & Ganga Rejuvenation)  
1<sup>st</sup> Floor, Major Dhyan Chand National Stadium, India Gate, New Delhi – 110002

**RFP No.: A-01/2016-17/01/Computers-NMCG**

Replies to Queries and Corrigendum No.1 in r/o RFP for Annual Maintenance Contract (AMC) of IT Hardware and Peripherals

**Replies to Queries**

**Issue Date: 02.11.2018**

S. No.	Clause Reference & Page No.	RFP Terms	Clarifications Sought	Reply
1.	Clause No.2 of Eligibility Criteria No.III (Page no.8)	The Bidder should be an established and experienced entity in providing AMC services for IT hardware including desktops, laptops, printers, NAS, router and servers for the last Eighteen (5) financial years.	Please confirm its eighteen year or five year or any other meaning of this.	This was a typo. Criterion may be read as follows:  The Bidder should be an established and experienced entity in providing AMC services for IT hardware including desktops, laptops, printers, NAS, router and servers for the last five (5) financial years.
2.	Clause No.6 of Eligibility Criteria No.III (Page no.8)	The Bidder should have completed at least Eighteen AMC assignments in last Eighteen (5) financial years (from FY 2012-13 to FY 2016-17) with Central/ State Government/ Government Departments/ PSUs/ Private Companies/ Government owned societies etc. The Bidder has to provide Work Orders/ LoA/ Completion Certificates/ Relevant Pages of contract in proof of such assignments.	Please confirm its eighteen year or five year.	This was a typo. Criterion may be read as follows:  The Bidder should have completed at-least Eighteen AMC assignments in last Five (5) financial years (from FY 2012-13 to FY 2016-17) with Central/ State Government/ Government Departments/ PSUs/ Private Companies/ Government owned societies etc. The Bidder has to provide Work Orders/ LoA/ Completion Certificates/ Relevant Pages of contract in proof of such assignments.

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**Corrigendum No.1**

**Issue Date: 02.11.2018**

<b>S. No.</b>	<b>Clause Reference &amp; Page No.</b>	<b>Existing Clause</b>	<b>Amended Clause</b>
1.	Clause No.16, Page no.7	Last date for Submission of Bids - 7.11.2018 at 3:00 PM  Date for opening of Technical Bids - 7.11.2018 at 3:30 PM	Last date for Submission of Bids - <b>12.11.2018 at 3:00 PM</b>  Date for opening of Technical Bids - <b>12.11.2018 at 3:30 PM</b>